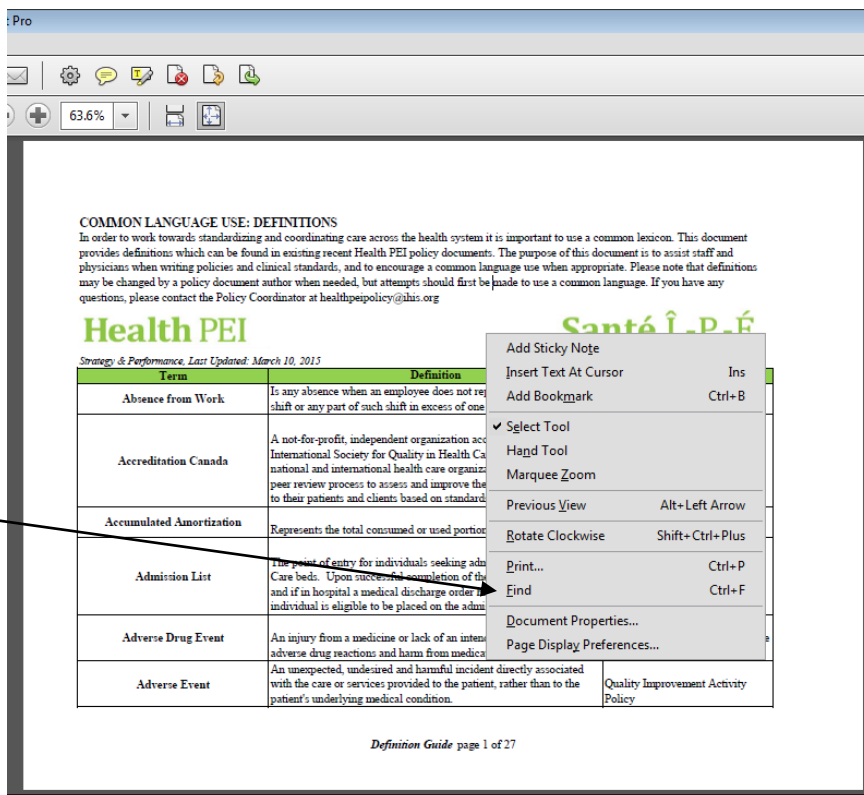
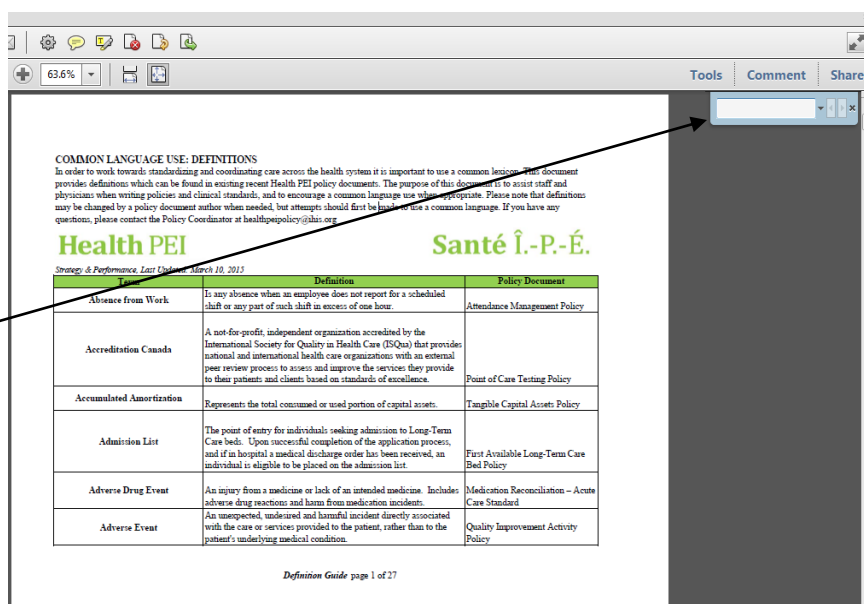


Definition Guide Search Instructions

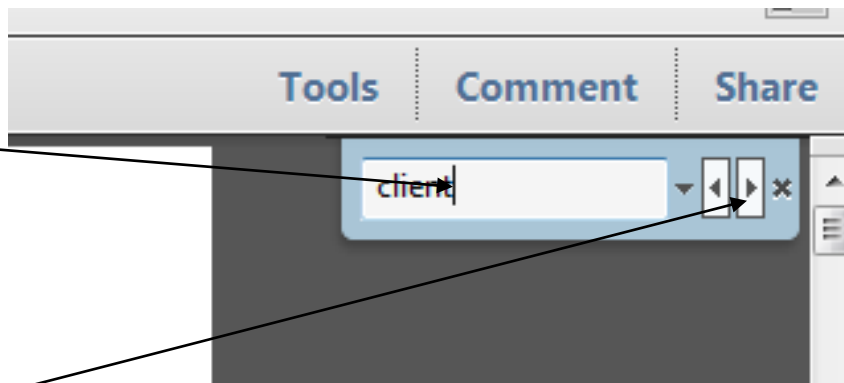
1. Right Click anywhere on the screen to reveal 'Find'



2. Click 'Find' to reveal blue search box in top right-hand corner



3. Type in the term you are looking for and press Enter key.



4. Press right arrow button in blue search box to locate the term throughout the document.

Strategy & Performance, Last Updated: March 10, 2015

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|--------------------------------------|---|---|
| Care Sets | An electronic collection of commonly ordered items that provide the ability to select a defined list of orders by a single name such as 'ED Lab Orders'. | Order Management for Patient Care - CPOE Environment Policy |
| Carrier | Electronic Health Record used by the Province of PEI. | Specimens: Collected on Clients Without Identification Policy |
| Client | Healthcare provider initiating test request. | Laboratory Requisitions: Creation and Revision |
| Client | Individual initiating the test request. | Specimens: Collected on Clients Without Identification Policy |
| Clients | Any Health Care Provider as described [in the policy], the patient, legal guardian or Power of Attorney | Release of Laboratory Information to Client: Policy |
| Collaborative Emergency Centre (CEC) | An emergency department that is staffed between the hours of 8:00PM – 8:00AM by a registered nurse(s) (RN) and an emergency medical technician (EMT III) with support from an online physician to provide basic emergency stabilization services. | Night Time Closure - Collaborative Emergency Centre |
| Communication Types | The method in which an order is received or acted upon based on the scope of practice of the provider placing the order. The communication type chosen by the entering provider determines whether or not the order will route to the ordering physician's Message Centre for co-signature. | Order Management for Patient Care - CPOE Environment Policy |
| Competency Testing | Evaluation of a person's ability to perform the steps of a testing procedure. | Point of Care Testing Policy |
| Complaint | A complaint is an expression of dissatisfaction by a patient, either written or verbal, about the standard of service, actions or lack of action taken by staff of the organization or the organization itself, affecting an individual, patient, or group of patients. | Public Compliments and Complaints Policy |

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